Understanding Ubuntu Support in CloudControl

Content / Solution:

VMware provides Guest Customization support only for the LTS releases of Ubuntu. For this reason, only LTS-based images will be considered for availability on the Cloud as OS Images and as to be imported as Guest OS customization.

- Ubuntu 16.04 LTS is currently available in all data center locations.
- Ubuntu 14.04 LTS is currently available in all data center locations.
- Ubuntu 12.04 LTS has reached End of Life, and as such is currently unavailable in all data center locations.

  Note: If you have an Ubuntu 12.04 Image, you can still deploy servers from the image. However, support for such Servers or Images will be offered on a best-effort basis.

Known Issues:

- VMware's use of the OVF format doesn't differentiate between Ubuntu versions. Therefore, when importing an Ubuntu image, the system will label such image as "UBUNTU/64" or "UBUNTU/32". You can update this after import as described in How to Manage Client and Long-Term Retention Images.
- During guest os customization of Ubuntu 10.04 LTS, VMware Tools appears to be setting the immutable flag on the /etc/hosts and/or the /etc/network/interfaces files.
  - **WORKAROUND:** You need to manually remove the immutable flag on these files if you need to modify them. Use the "chattr -i <filename>" command to accomplish this.
- Ubuntu 10.04.4 and 8.04.4 LTS are both end of life as defined on Ubuntu's release page. Customers can continue to import OS Images with this version, but we do not provide OS images and will not provide support for any issue/problems with these versions as they are end of life.

Recently Updated

- How to Deploy a Cloud Server from a Non-Guest OS Customization Image
- Navigating the Supported Operating Systems Dashboard
- Introduction to Geographic Regions
- Introduction to IP Addressing and Routing in MCP 1.0
- Introduction to Routing, Network Domain Static Routes, and SNAT in MCP 2.0 Locations